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| Reklamationsart: | | | | | | | | | | Reklamationsnummer: | | | | |  | | | | | | | | | | | | | |
| 🞏 Kunde | | | | | 🞏 BusinessPartner | | | | | 🞏 Abteilung: | | | | | | | | | | | | | | | | | | |
| Reklamation berechtigt? | | | | | 🞏 Ja | | 🞏 Nein | | | Begründung: | | | | | | | | | | | | | | | | | | |
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| Ansprechpartner: | | | |  | | | | | | | Fax: | | | | |  | | | | | | | | | | | | |
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| Bezeichnung: | | | |  | | | | | | | Projektstart: | | | | |  | | | | | | | | | | | | |
| Beschreibung des Reklamationsgrundes: | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Wiederholungsfehler | | | | 🞏 Ja | | | | | | | | | 🞏 Nein | | | | | | | | | | | | | | | |
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| Auswirkungen: | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Sofortmaßnahme: | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 🞏 | Projektabbruch | 🞏 | Nachverhandlung | | | | | 🞏 | Übergabe an Rechtsbeistand | | | | | | | | 🞏 | | |  | | | | | | | | |
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| Maßnahmen: | | | | | | | | | | | | Verantwortlich | | Termin | | | | Fortschritt  10, 20 ...100% | | | | | | | | | | |
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| Folgende Dokumente müssen geändert werden: | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Prozess abgeschlossen Datum: | | | | | |  | | | | | | Genehmigt: | |  | | | | | | | | | | | | | | |